REDANT

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WITHDRAWAL FORM

return of goods without giving a reason within 14 days of receipt

Complete and return this form only if you wish to withdraw from the contract. **Faster and without printing**, you can do it online at **www.redantstyle.com/i-want-to-return-an-item**.
If you have already withdrawn online, you do not need to complete this form – put the printed confirmation in the parcel or write your order number on the parcel.

I hereby give notice that I withdraw from my contract of sale of the following goods:

1 Customer and order details

Full name: _____

Address: _____

Phone: _____ E-mail: _____

Order number: _____ Order date: _____ Date of receipt: _____

2 Returned goods

	PRODUCT NAME / CODE	SIZE / COLOUR	QTY
1			
2			
3			
4			
5			

3 Refund

☐ To card – only if the order was paid online via GoPay

☐ Bank transfer – if you paid by bank transfer or cash on delivery

IBAN: ☐☐☐☐ ☐☐☐☐ ☐☐☐☐ ☐☐☐☐ ☐☐☐☐ ☐☐☐☐ ☐☐☐☐ ☐☐☐☐ ☐☐☐☐

4 Reason for return (optional – helps us improve our products)

☐ Wrong size

☐ Colour or look not as expected

☐ Material or quality not as expected

☐ Ordered by mistake

Other reason / note: _____

Place _____ date _____ Signature: _____

Signature is required only for a paper form.

Important information about returned goods

- **Free gifts tied to the order** must be returned together with the goods. If they are not returned, their value will be deducted from the refund.
- Return the goods unused, clean and complete (with all parts and tags), safely packed.
- Do not send the parcel cash on delivery – it will not be accepted. Return costs are borne by the customer.
- Send the goods back no later than 14 days after withdrawal. We will refund you within 14 days of receiving your withdrawal, but not before we receive the goods or proof that they have been sent.

Where to send the goods

REDANT SK s.r.o.
Sobôtka 5116/3
979 01 Rimavská Sobota, Slovakia
Tel.: **+421 904 188 800**
E-mail: eshop@redant.sk
Write your order number on the parcel.

For REDANT use: Goods received on: _____ Staff signature: _____